



COMPANY PROFILE

Introduction

360 Vision Technology is a UK CCTV manufacturer based in Runcorn, Cheshire. Since its inception in 2002, the company has built a solid reputation for the design and manufacture of a range of innovative, high quality and robust surveillance solutions. These include; cameras, system control and unique (and patent pending) infrared and white light LED illuminators.

Backed by first class customer service, 360 Vision Technology's analogue, HD IP, Stainless Steel, Thermal and Radar controlled CCTV surveillance Cameras, and 3G/4G/LTE Transmission solutions are designed to suit a wide range of general and harsh environment applications across many market sectors.

With an acknowledged reputation as a market leader in CCTV surveillance, the company's team of highly experienced software, electronic and mechanical engineers, are consistently innovating and expanding an extensive camera range - essentially, to meet customers' ever changing needs.

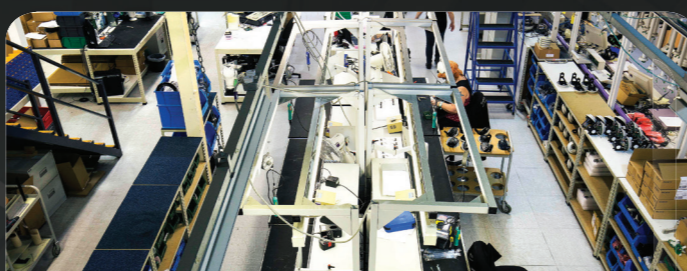
360 Vision Technology is proud of its technology partnerships with some of the world's leading security system manufacturers, where we proactively work with emerging technologies to enhance our products and their 'value add' system benefits.

BUSINESS INFORMATION

Design

Exclusively designed and developed at 360 Vision Technology's UK facility, every 360 Vision Technology product is the result of thousands of design and testing hours.

360 Vision Technology's team of design engineers have many invaluable years of industry experience, ensuring every brief that passes through the design department results in a high-performance, reliable and economical product.



Manufacture

All 360 Vision Technology products are manufactured at its state-of-the-art facility in the UK, where the company's dedicated team ensures that the very latest manufacturing and quality control processes are employed to deliver best performance product solutions.



Testing

Every 360 Vision Technology product is fully tested throughout its entire capabilities prior to dispatch.

Products are put through a variety of real-world tests, under controlled conditions, to ensure when they are commissioned on-site, they will deliver many years of uninterrupted service.



Sales

360 Vision Technology has a dedicated sales team that together, covers the UK and EMEA offering support through GMT -5 to GMT +4.

Our business model supplies directly to the installation trade (i.e. no distributors), and with direct technical support, 360 Vision Technology's industry experienced team of technical sales experts is on hand to assist with any installation project.

From pre-sales and Proof-of-Concept trials, through order fulfilment and delivery, to comprehensive after sales support, our professional sales team is only ever a phone call away.



Support

360 Vision Technology's technical sales team offers its services for visits to any site, to assist with system specification and design, to ensure the right product is used for the application and for maximum performance, integration and economy.

Product and technical demonstrations, and assessments can be conducted on site, to give end-user customers a clear impression of the products' performance capabilities within their own system.

After installation and commissioning, 360 Vision Technology's comprehensive aftersales structure ensures installers and end-users can rely on direct factory support on any technical query.

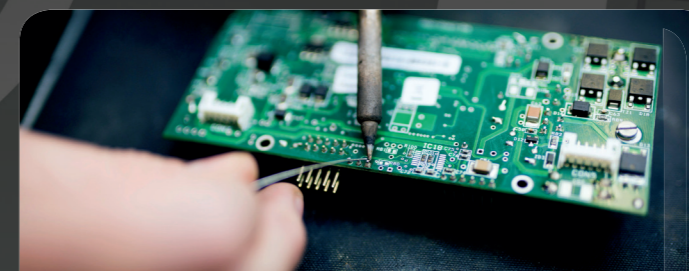


Training

Our technical support team is here to help. We have extensive manufacturing knowledge and experience, helping us to offer a complete technical support service to all our customers.

Our service saves our customers time and money, by ensuring their CCTV system operates at its optimal level. The 360 Vision Technology technical support team is unique. It offers the same technical support for our distribution and manufactured products.

Contact us with your technical support questions or browse our frequently asked questions and technical tips section. We endeavour to reply to emails within 24 hours.



Repairs

Our repairs process to return a product to 360 Vision Technology is straight forward. A customer only needs to supply us with the following information for a repair:

- Company name and 360 Vision Technology Ltd account number
- The product type and serial number
- A detailed fault description

This information is logged by the Administrator and a returns authorization number is issued. The returns number is valid for 14 days from date of issue. This procedure is in place to assist our service team in carrying out a quick and efficient repairs service.

Warranty



360 Vision Technology manufactured products are covered by a 3-year warranty.

All 360 Vision Technology products are covered by a 3-year warranty. 4 & 5-year warranties are available upon request.

Warranties exclude:

- Damage resulting from negligence or misuse
- Damage in transit
- Use or storage outside environmental specification
- Damage from external elements such as storms/lightning
- Screen burn due to misuse such as excessive contrast setting
- Wipers and wiper blades

Extended warranties are available upon request.

Replacement



We provide our customers with the same or equivalent product Replacement on providing us with the following information:

- Company name and 360 Vision Technology Ltd account number
- The product type and serial number
- The original invoice number and date
- The reason for requesting a credit return

This information is logged by the Administrator and if approved, customers will be issued with a returns authorization number. This returns number is valid for 14 days from date of issue.

Returns Policy



If our Technical Support team is unable to resolve a problem, our returns procedure offers a quick and efficient service.

For defects resulting from faulty components or workmanship 360 Vision Technology will provide:

- Repair of product
- Replacement of product with same or equivalent



Town Centres

Town centre surveillance presents many varied challenges to operators. From day-to-day activities in the day time economy, through special events, to the high-time economy, any camera solution needs to not only deliver high-performance, but also maximum surveillance flexibility.

The 360 Vision Technology camera range can provide the necessary coverage for any situation; with standard definition, High Definition (HD), IP65, IP67 & IP68 rated, and vandal resistant camera units just a selection of solutions available.



Retail

360 Vision Technology cameras are employed throughout the retail environment to protect customers, staff, stock and infrastructure, as well as to enforce site-wide Health & Safety procedures, and ensure corporate public liability obligations. Many of 360 Vision Technology's existing CCTV installations feature cameras covering all internal and external public areas, in addition to delivery, back shop, staff-only areas, and ATMs and cash-in-transit routes.



Oil and Gas

360 Vision Technology cameras protect some of the most recognizable Oil & Gas infrastructure across the world, with many concentrated in hostile weather environments, including the Middle East.



Aviation

In today's world of heightened threat awareness and ever-tightening security policies, clear, high-quality surveillance camera images can provide an essential element of an airport's security portfolio. The 360 Vision Technology camera range delivers consistent, high-quality images 24-hours a day, and are designed to fulfil any role in the airport environment, from perimeter security to discreet passenger observation.



Transport

360 Vision Technology camera technology is already ensuring the safety of both passengers and staff at some of the world's largest transport hubs. Here 360 Vision Technology cameras are used for security and management of entire sites, from perimeter protection, footfall and flow, to covert passenger surveillance.



Border Security

360 Vision Technology cameras already protects customs staff and the travelling public at borders across the globe.

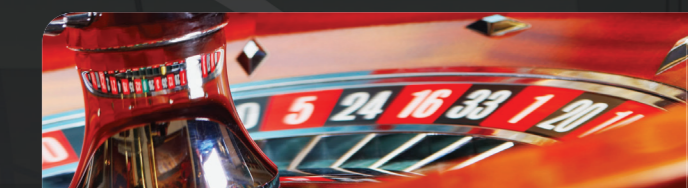
Our high-performance camera models are equally at home in high-profile roles covering large public areas, as well as covert operation in high traffic/footfall environments, such as passport control and border crossing points.



Process Control

In today's process control industry, 360 Vision Technology's surveillance solutions are helping many industries to maintain reliability and accuracy, whilst reducing production costs with improved productivity and quality.

The use of 360 Vision Technology cameras for visual and infrared imaging assists to provide an important monitoring and control tool for production and plant processes.



Gaming

From security of corridors and public areas to discreet table coverage, 360 Vision Technology cameras can be deployed across all aspects of casino CCTV coverage.



Ports

An integral part of any port's security mix is effective video surveillance. 360 Vision Technology surveillance cameras meet the demand of maritime ports with a portfolio of high-performance imaging solutions that offer the latest in robust security camera technology. They enable port management to maintain high levels of visual security to support Health & Safety, facilities management, combat theft and terrorism, enhance container security, protect ships, identify threats and improve the flow of cargo trade.



Utilities

The range of 360 Vision Technology cameras available enables specifiers to deploy a suitable surveillance package to safeguard any utilities' sector critical infrastructure.

360 Vision Technology surveillance solutions are ideal for meeting or exceeding security, Health & Safety, and communication requirements, and their low-power consumption operation is ideal to support remote utility surveillance applications.



Arenas

360 Vision Technology cameras can be employed to monitor crowd security and safety, whilst their high resolution and fast response make them perfect for monitoring stadia events large or small.

Crystal clear images ensure evidential footage of any incident is recorded in fine detail, including the identity of any individuals involved.



Vehicles

360 Vision Technology's Predator all-in-one PTZ camera is a highly popular choice when it comes to fulfilling a broad range of vehicle mounted surveillance requirements.

Predator's ruggedised IK10 specification makes it supremely capable of delivering high-quality imaging performance within extreme weather environments, buffeting wind and vehicle motion.



360 Vision Technology Ltd
 Unit 7 Seymour Court, Manor Park,
 Runcorn, Cheshire WA7 1SY UK
 T: +44 (0)1928 570000
 Email: info@360visiontechnology.com
www.360visiontechnology.com